



COVID-19 Information

DECLARATION OF EMERGENCY

On March 26, 2020 the Village of South River declared a State of Emergency in response to the COVID 19 Pandemic. The Emergency Control Group has been closely monitoring this global pandemic and is asking residents to do their part. Everyone must practice physical distancing. When you must go out for essential resources such as groceries or medications, maintain a minimum of 2 meters distance between you and people around you.

If you are experiencing symptoms

of COVID 19 please contact the North Bay Parry Sound District Health Unit at 1-800-563-2308 or Telehealth Ontario at 1-866-797-0000. Ontario Health also has a web based self-assessment tool available at <https://covid-19.ontario.ca/self-assessment/#q0>

VOLUNTEERS WANTED

The Village of South River is preparing for the challenges posed by COVID-19 as best we can. At this time we do not see a role for volunteers but that could change quickly. For that reason, we are asking people who wish to volunteer to pre-register with us. One area

that we may need assistance with is deliveries of essential goods. If you are not in a vulnerable sector and are healthy, have a car and a smart phone then you might be the perfect volunteer for this type of work. Fill out the simple form linked on the homepage of the municipal website and we will contact you in the coming weeks if the need arises. Thank you for your time and stay safe.

CLOSURES

A list of closures affecting our community can be found on the municipal website and is updated regularly.

How To Contact the South River Municipal Office:

P.O. Box 310, South River, ON POA 1X0
Phone: (705)386-2573, Fax: (705)386-0702
E-mail: info@southernriverontario.com
www.southernriverontario.com

How To Pay Your Tax & Water Bills

Council has made a decision to financially assist during the COVID-19 pandemic by extending the installment tax due dates of March 31st to April 30th and the June 30th date to July 31st.

Please also note the due date shown on your current water bill allows more time than normal to make payment.

The South River Municipal office is currently closed to the public until further notice. However, you can still contact us by phone and e-mail. Payments for taxes and water can be made using one of the following

options:

- **ONLINE:** this is the preferred method and can be completed with bank accounts from Kawartha Credit Union, Royal Bank, Scotia and TD. You must use a separate payee for your taxes and water. When creating the payee, search "South River" and you must choose taxes or water accordingly. Your full roll number is the account number for both taxes and water. Please call if you need further assistance.
- **CHEQUE:** Make your cheque payable to the 'Village of South

River' and mail it to the address above or place it in the drop box located at the front entrance of the municipal office.

- **CASH:** You can pay with cash only if you have the exact change **between 9 a.m. to 3 p.m. during regular business hours.** Place the payment in the drop box at the front entrance of the municipal office. **Do not pay with cash outside these times.**

Please contact the municipal office during regular business hours if you have any questions.

Emergency Preparedness

The current situation is a good reminder about the importance of being prepared for an emergency. May is Emergency Preparedness month and in addition to all the things residents are doing to manage the risks of COVID-19, we encourage residents to remain diligent about maintaining a 72 hour emergency kit. You may need

to depend on this kit to sustain your family for 72 hours without assistance in the event of an emergency. Read more about preparing for an emergency online:

www.emergencymanagementontario.ca

This emergency kit should be maintained year round, every year.



Additional Service Information

Holiday Closure: The Municipal office will not be answering phones or e-mails May 18, 2020 in recognition of the Victoria Day holiday.

Street and sidewalk sweeping continues, remember to close your windows and avoid hanging your laundry on the line when crews are working in your area.

Seasonal Compost Collection is scheduled to take place on **May 4th, 11th, 19th and 25th**. This service is for the collection of lawn

rakings, leaves and small bundles of brush and twigs. Bagged compost **must** be in **paper bags**. Plastic bags will NOT be accepted. Brush must cut into 4' lengths and tied into manageable bundles. This service is provided by municipal staff and may be delayed due to circumstances beyond control of the village i.e. (weather, unplanned water distribution maintenance, emergencies, etc.) You may also want to consider composting your lawn rakings for future use .

Haz Mat Service: The date for the next drop-off day is yet to be determined.

Recycling: Please ensure no waste tissue /Kleenex/paper of any kind is in the recyclables .

Community Gardens: These garden plots may not be available this year as a result of the necessary physical distancing required by everyone. Please contact the municipal office for more information.



Fire Safety

Smoke alarms: Did you remember to replace the batteries in your smoke alarms when the clocks



rolled ahead this spring?

Code Red: If you haven't already done so, take a moment to sign up for this free notification system.

Code Red can inform you about local emergency situations, water related priorities such as boil water advisories or water conservation requirements, etc. You choose the method by which you wish to be notified, text, e-mail, phone, etc. When a Code Red message is sent, those who have signed up for the service receive the message instant-

ly. In order to receive these messages, you must sign-up for the service. Visit the South River - Machar Fire Department website www.srmfd.com to sign-up. When you receive a Code Red message, it will come from a 1-855 phone number, don't mistake it for a telemarketer.